

About Past Due Bills

Delinquent Bills

HomeWorks Tri-County Propane will print any past due amount or delinquent notice on your monthly bill. This notice will be located in the center portion on the left side of your statement, clearly marked with red ink. Our delinquent notice will indicate the amount past due and when payment must be received to avoid additional fees or an interruption of service. If you receive one of these notices, please contact our office immediately to arrange payment so your service will not be shut off. If your service is shut off, additional fees apply.

If You Are Unable To Pay

If you are unable to pay your bill in full, call us to make payment arrangements. If your account remains unpaid seven days after the due date, it is considered delinquent and our usual collection procedures, including notice of intent to discontinue service, will begin.

Help Paying Bills

HomeWorks Tri-County Propane encourages senior citizens and low-income customers to call us before high bills become a problem in order to be protected against loss of your utility service. We will offer suggestions to help you reduce your home energy use and put you in touch with public or private social service agencies that may be able to offer financial assistance.